Department of Human Resources Carroll County Government 225 North Center Street, Room 100 Westminster, Maryland 21157 410-386-2129



Currently accepting applications for: Network Client Analyst Department of Technology Services

An Equal Opportunity Employer

Network Client Analyst – Department of Technology Services

\$59,114 annual salary (Grade C12), 40 hours per week, exempt position Hours are typically Monday through Friday from 8:00 am – 5:00 pm **Apply by 5:00 pm on Tuesday, February 21, 2023.**

The Department of Technology Services is seeking a Network Client Analyst to support a variety of users with numerous technology questions and problems.

The Network Client Analyst will be responsible for: writing and supporting PowerShell scripts for specific needs, accurately troubleshooting various software, hardware, network connectivity, and cellphones to resolve issues, performing Microsoft O365 administrative functions, supporting and managing VPN access, providing administrative support for various software, managing cellphone network access, and assisting with network device updates.

The ideal candidate for this opportunity will be detail-oriented and have a working knowledge of technology, specifically computer hardware, both standard and custom software products, and basic network infrastructure, work well independently and collaboratively, respond to emergency situations effectively, possess excellent communication and organizational skills, and provide exceptional customer service. Microsoft Certified Systems Engineer or Microsoft Certified Professional preferred.

Click <u>here</u> for the full job description

Qualifications:

- 1. Bachelor's degree in Computer Science, Information Technology, or related field
- 2. One year experience in investigation and evaluation of information systems and related technology analyzing operation and application of network computer systems
- 3. Two years' experience network active directory administration
- 4. Valid driver's license
- 5. Requires criminal background check as condition of employment

A comparable amount of training and experience may be substituted for the minimum qualifications

Benefits of working for Carroll County Government:

- ✓ Low-cost, no deductible healthcare plans (including prescription and vision)
- ✓ Low-cost dental insurance
- ✓ Up to \$9,000 in Tuition Assistance per fiscal year
- ✓ 13 paid holidays
- ✓ Receive 1 times your annual salary of Basic Life Insurance at no cost

Click here for more benefit details

How to apply:

- Apply online: <u>https://careers.carrollcountymd.gov/openings/</u>
- Pick up an application in our office: 225 N. Center Street, Room 100, Westminster, MD 21157
- Request an application by calling our office or sending an email to: <u>careers@carrollcountymd.gov</u>
- Applications must be submitted by 5:00 pm on the date the job closes
- Applications are not accepted by fax or email



Posted 01/31/23 (23-60)

The County Commissioners of Carroll County recognize the rights of all people, including County employees, to equal opportunity. Discrimination against County employees on the basis of age, religion, gender, race, color, national origin, sexual orientation, marital status, physical or mental disability is strictly prohibited. The Americans with Disabilities Act, Titles I and II, applies to County government employment. If you have questions, suggestions, or complaints, please contact Kristy L. Bixler, Director and Carroll County Government Americans with Disabilities Coordinator for employment, at the Department of Human Resources (410-386-2129) or Md. Relay 711/800-735-2258. The mailing address is 225 North Center Street, Westminster, MD 21157.