

Department of Human Resources
Carroll County Government
225 North Center Street, Room 100
Westminster, Maryland 21157
410-386-2129



Currently accepting applications for:
Emergency Communications Specialist I
Department of Public Safety

An Equal Opportunity Employer

Emergency Communications Specialist I – Department of Public Safety

\$19.72 hourly (Grade C09), 40 hours per week

Work hours rotate between day (7am-7pm) and night (7pm-7am) including holidays, nights, and weekends

Apply by 5:00 pm on Tuesday, July 5, 2022

The Department of Public Safety – Emergency Communications Center is seeking motivated, customer service-oriented professionals to join our team of 9-1-1 Specialists.

This is an entry level position. As an Emergency Communications Specialist, you will be responsible for receiving 9-1-1 and administrative calls using industry standard protocol systems. Also dispatching the appropriate Fire/EMS/Law Enforcement/Government agency utilizing computer aided dispatch systems and manual dispatch procedures in accordance with agency policies and procedures. Requires availability for emergency callback / hold-over and working with others in a confined area for long periods of time without leaving the facility.

The ideal candidate for this opportunity would have prior experience as a 9-1-1 specialist or other Public Safety related field, be able to read and interpret maps, and have adequate knowledge of the geography of Carroll County.

Click [here](#) for the full job description

Qualifications:

1. High school diploma or GED
2. One-year experience related to emergency services communications*
3. CPR certification (or must obtain within 6 months of employment)
4. Emergency Telecommunicator Certification (or must obtain within 1 year of employment)
5. Emergency (Medical/Fire/Police) Dispatch Certification (or must obtain within 1 year of employment)
6. Federal and State criminal history record check for CJIS certification
7. CJIS certification (or must obtain within 6 months of employment)
8. Ability to type accurately at a minimum of 25 wpm
9. Ability to achieve a passing score on an industry standard pre-employment screening test
10. Requires criminal background check as condition of employment

**A comparable amount of training and experience may be substituted for the minimum qualifications*

Benefits of working for Carroll County Government:

- ✓ Low-cost, no deductible healthcare plans (including prescription and vision)
- ✓ Low-cost dental insurance
- ✓ Up to \$9,000 in Tuition Assistance per fiscal year
- ✓ 13 paid holidays
- ✓ Receive 1 times your annual salary of Basic Life Insurance at no cost

Click [here](#) for more benefit details

How to apply:

- Apply online: <https://careers.carrollcountymd.gov/openings/>
- Pick up an application in our office: 225 N. Center Street, Room 100, Westminster, MD 21157
- Call the Carroll County Job Hotline to request an application: 410-386-2020
- Applications must be submitted by 5:00 pm on the date the job closes Posted 06/14/22
- Applications are **not** accepted by fax or email (22-190)

The County Commissioners of Carroll County recognize the rights of all people, including County employees, to equal opportunity. Discrimination against County employees on the basis of age, religion, gender, race, color, national origin, sexual orientation, marital status, physical or mental disability is strictly prohibited. The Americans with Disabilities Act, Titles I and II, applies to County government employment. If you have questions, suggestions, or complaints, please contact Kimberly L. Frock, Director and Carroll County Government Americans with Disabilities Coordinator for employment, at the Department of Human Resources (410-386-2129) or Md. Relay 711/800-735-2258. The mailing address is 225 North Center Street, Westminster, MD 21157.